July 16, 2026

Communication Training at Schweizerhof Zermatt

Certificate

This document confirms that **Claudia Mosca** has taken part at this training.

Course overview: The participant learnt to develop strong communication and team-oriented skills, to implement feedback with confidence, to assess perceptions accurately, to clearly articulate performance expectations, and to improve their leadership skills using a reflection grid.

Michel Reybier Hospitality